

How do I Give Online?

Calvary Baptist Church partners with Subsplash Giving, a secure website, to process online giving. Use this link to give online: <https://secure.subsplash.com/ui/access/9MTKM3#/>.

Is Giving Online secure?

Subsplash Giving is PCI-compliant and is protected by industry standard encryption and payment data is stored in PCI Level 1, SOC1, and SSAE16 compliant gateways, First Data and Wells Fargo.

Can I give with my Credit Card?

Yes, you may give via a credit or debit card or by linking your Bank account.

How do I link my Bank Account?

To link a bank account, you must complete a bank account verification process:

1. Select "Link Bank Account."
2. After entering your bank account and routing information, your account is listed as "unverified."
3. To verify your account, Subsplash Wallet will transfer two deposits of less than \$1.00 each to your account (these deposits are commonly referred to as micro deposits). It can take 1-3 business days for the micro deposits to appear in the account.
4. Subsplash will send you two reminder emails so you remember to check your account for the micro deposits.
5. Once you have received the two micro deposits in your account, enter the amounts in your Subsplash Giving account to verify your account. Go to your Giving Account, click Payment Methods, select the unverified account, and enter the amounts of the micro deposits.
6. Once your bank account is successfully verified and linked, you may begin using your bank account as a payment source for your gifts!

NOTE: If you do not receive micro deposits within four business days of the day you linked the bank account, it is very likely the account information you entered was incorrect. You will need to remove the currently linked bank account and link your account again. (To remove the linked bank account, simply select the item in your Payment Methods section of your Subsplash Giving account.)

After three or more business days, the micro deposits will be withdrawn from your account, regardless of whether you have successfully linked your bank account.

If you do not verify your bank account, your bank account will remain in an "unverified" state indefinitely.

Is an Email Address required for Online Giving?

Yes, a valid email address is required for online giving.

How do I distribute my Gift between General Fund, Benevolent Fund, or Building Fund?

Under the heading Fund, use the down arrow to reveal all the available funds. Select the fund to which you wish gift be distributed.

Can I set up Recurring Payments?

Yes. Under the heading Frequency, chose whether your gift is a one-time only or a recurring gift. Clicking on "Weekly" will move the slider to the left and reveal additional options for recurring gifts.

Do I pay a Convenience Fee?

No. There is not a convenience fee for this service.

How will I know that my Payment has been Completed?

You will receive an email from Calvary Baptist Church (via Subsplash Wallet) with a receipt each time a transaction has been completed.

Will I receive a Year-End Report of my Online Giving?

Yes. You will receive a year-end statement. If you do not have an offering envelope number, contact the church office to have a number assigned to you. This number will identify you for year-end statement purposes.

What if I forget my Log-In?

Your log-in is your email address.

What if I forget my Password?

If you forget your password, choose the "Forgot Password" link on the Log-In page. Enter your email, and a link to reset your password will be sent to your email.

Will the website require that I routinely Change my Password?

No.

Who will have access to my Account and Online Information?

No one but YOU will have access to your banking information which you use to set up your account with Subsplash Giving. Calvary Baptist uses an offering envelope numbering system. The church's Administrative Assistant uses your assigned number to enter your tithe and offering amounts to keep an accurate report of your giving for the year. The Administrative Assistant is the **ONLY** one who has access to the records of the amount of your yearly giving.